

**Galax CERC
Willow Place Mall, Suite L
974 East Stuart Drive
Galax, Virginia, 24333**

276-236-2517, 276-236-2739, or toll-free 1-866-217-6715

The Galax Coordinated Economic Relief Center (CERC) opened to the public on April 21, 2006. The Center is located in the lower level of the Willow Place Mall, at 974 East Stuart Drive in Galax. The CERC provides displaced workers and low-income families with a single point of entry for access to programs that provide federal and state assistance, worker retraining, employment and educational opportunities. Customers can access CERC services on a walk-in basis at the center or by calling the local or toll free phone numbers noted above. The Center is managed by Mr. William "Bill" Webb, Manager of the VEC Galax Field Office, and will be operational for a minimum of 6 months.

Over twenty partners are located on-site to assist CERC customers. The VEC will have nine full-time staff located at the Center. One VEC staff person will be assigned to the Resource Room to assist customers with job search needs. The Resource Room will also be equipped with self-help materials such as books, videos, resume programs, sample resumes, local newspapers, telephones and computers.

In addition to the Virginia Employment Commission's Unemployment Insurance, Job Development, and Trade Act program services, information and assistance for the following services are available from our partners at the CERC:

- Assistance from church and mission oriented organizations
- Assistance from private and non-profit groups
- Child care assistance
- Counseling services
- Disabled worker services
- Financial assistance
- Food stamps
- G.E.D. classes
- Health care insurance
- Housing services
- Medical services
- Youth and Older worker program services
- Training opportunities
- Utilities assistance
- Workforce Investment Act (WIA) services
- Other services by referral.

Weekly Schedule of Services Available at the Galax CERC

Partners	Monday	Tuesday	Wednesday	Thursday	Friday
Dept. Social Services - Carroll					9:00-3:30
Dept. Social Services - Galax	9:00-3:30				
Dept. Social Services - Grayson			9:00-3:30		
District III Senior Services		10:00-3:00			
Experience Works	9:00-NOON	9:00-NOON	9:00-NOON	9:00-NOON	9:00-NOON
FAMIS	10:00-3:00	10:00-3:00			
Galax Ministerial Association	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30
Grayson National Bank		9:00-11:00		9:00-11:00	
Job Corp			10:00-2:00 (4th Wed.)		
Mountain Shelter			8:30-4:30		
Mt. Rogers Health Dist. & M A P	8:30-NOON				
Mt. Rogers Regional Adult Education					10:00-2:00
New River Valley Med. Assistance.			8:30-4:30		
Rooftop of Virginia CAP	8:30-NOON	8:30-NOON	8:30-NOON	8:30-NOON	8:30-NOON
SHARE Virginia				10:00-2:00 (1st Thu.)	
Twin Co. Regional Hospital	2:00-4:30	2:00-4:30	2:00-4:30	2:00-4:30	2:00-4:30
Va Dept. Veterans Svcs.					9:00-4:00
Va Employment Commission	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30
Va. Dept of Rehabilitative Services	8:30-NOON			8:30-NOON	
Va. Dept. of Labor & Industry	10:00-2:00				
Va. Division of Child Support Enforce.		10:00-2:00			
VEC - Unemployment/Trade Act	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30
Veteran Employment	8:30-NOON				
WIA Dislocated Worker	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30	8:30-4:30
Wytheville Community College		8:30-NOON	8:30-NOON	1:00-4:30	